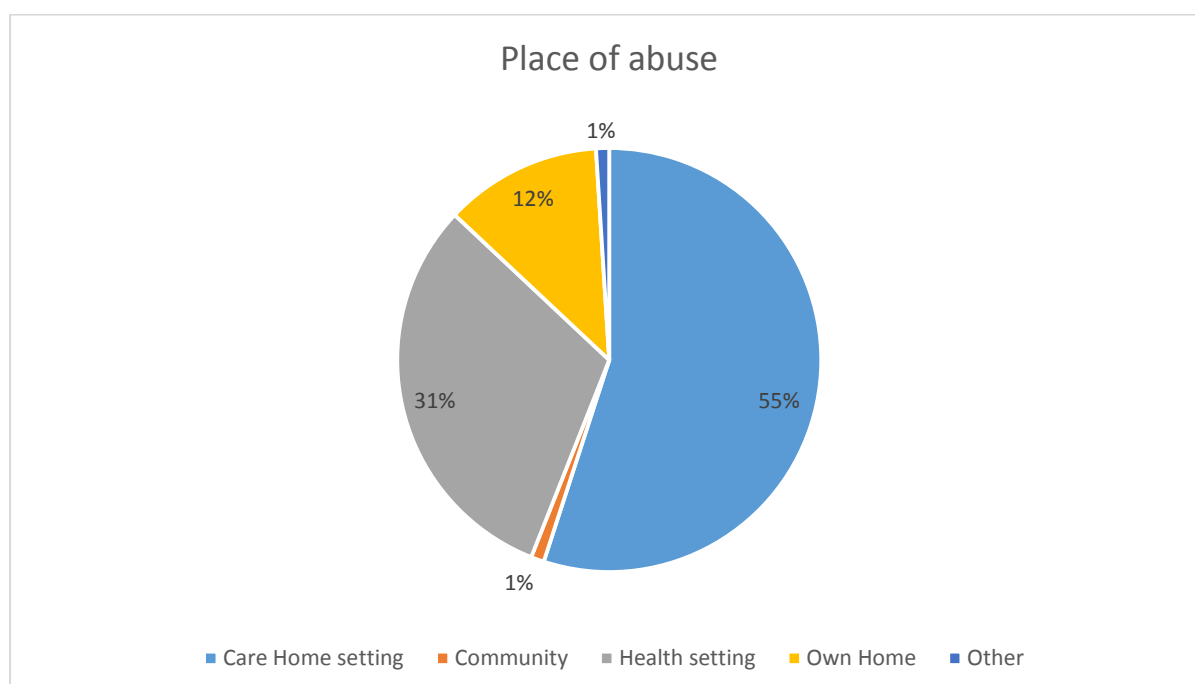
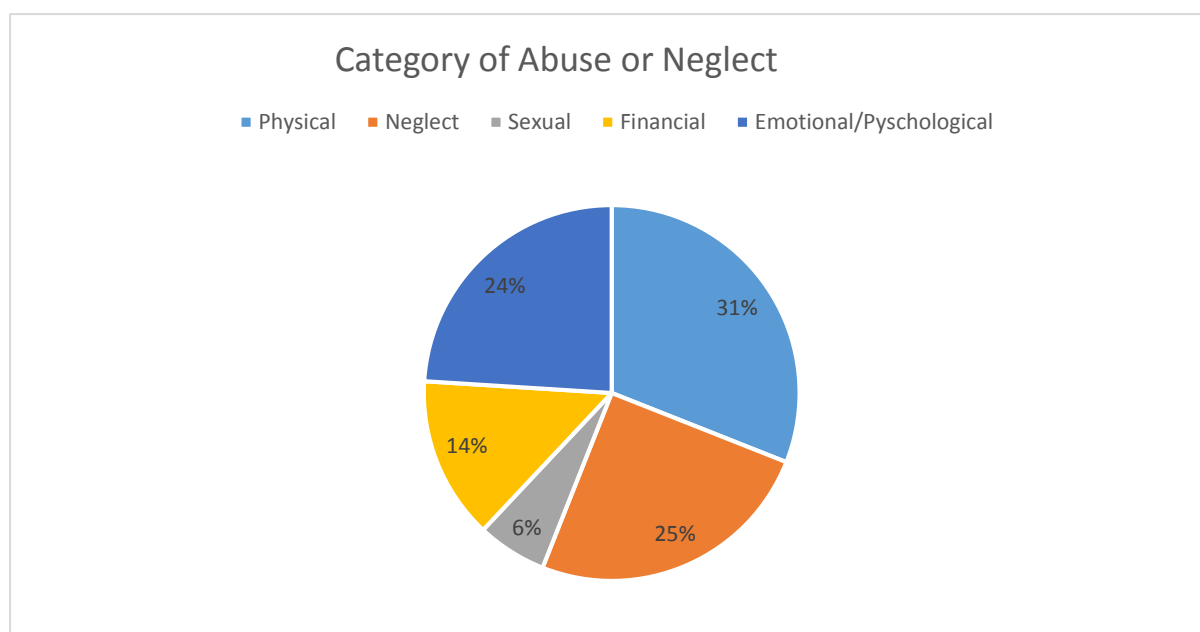
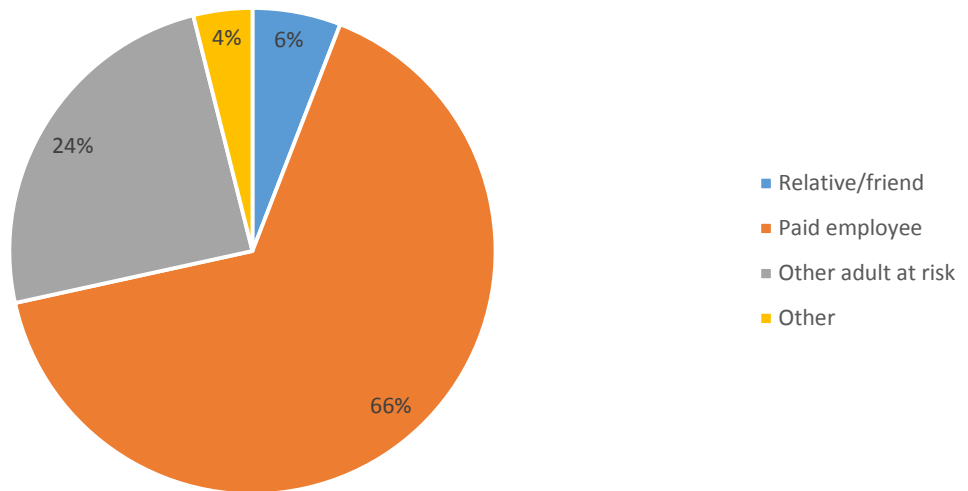


Headlines from Welsh Government Returns



Person alleged responsible for abuse



Appendix 2 – Case example

Case Study

N is an 88 year old female who has a history of ischemic heart disease, angina pectoris, essential hypertension, fracture of humerus, osteoporosis and falls due to poor posture and poor balance.

N has two sons E and R. R lives with his mother and has done for the past 6 year

Over view of concern raised

The concerns were raised initially by the Occupational Therapist following a home visit when N described a recent incident where she dropped a carton of soup on the floor in the kitchen. R was sitting in the kitchen watching the TV and saw this happen, he purposefully got up and walked past his Mum into the lounge and left her struggling to clean this up, son E arrived and cleaned this up for his Mum and made sure she had a meal. E has not challenged his brother because it makes things worse for N.

N is very physically frail, and since the Occupational Therapist's first visit to look at her function, her son R has been increasingly aggressive which is frightening N.

The allegation of emotional/psychological abuse was summarised as follows:

- R has been taking out his frustration on N verbally
- R has been making verbal threats, he stated "he would set a match to the place."
- R has previously thrown water and orange juice over N's face and hair
- R has stopped cooking for N but is still accessing her money to buy food for herself.

Action taken

- Referral for an Advocate for N. and that
- N's views and wishes were clarified. N wanted to proceed with action as she wanted her son out of her home and to feel safe. CS said this situation had gone on for so long now with E saying that previously his mother hadn't verbalised that she wanted R out of the house but that she was definite that she did want him to leave now. Outcomes N wanted from this process was to feel safe and to live in a supported environment, with the plan originally being for her to move to an Extra Care Housing Scheme.
- Liaison with the police
- Two Safeguarding Strategy Meetings held
- NWP arrested son R but no criminal proceedings were taken. N was applying for a non-molestation order but then changed her mind. N wanted to continue to have a relationship with R.
- Referrals to Arson Reduction Team, MARAC but didn't meet the threshold and DASH.

- Professionals meetings held due to ongoing case work concerns regarding medication and finances – Case closely monitored and outcomes achieved. DNs continue to visit daily and monitor medication which is in blister pack.
- Son E has POA for both health & welfare and finances. R has attempted to revoke this but OPG visited and were happy with arrangements in place.
- N was referred to the Community Navigator by Lead Practitioner who accompanied N to the Talking Point. N was provided with information about Welsh speaking groups and as a result N now attends a local social group.
- Multi agency risk assessment completed and this was closely monitored and updated.

The difference/impact to the Citizen and or the service

- R no longer living at the property with N
- N feels more secure at home : Police marker on property, Cameras on the property for safety as well as care line
- Continued support from son E and daughter in law
- N changed her mind about moving and decided to remain living in property as she likes the house and it feels familiar
- Attends a social group once a week
- DNs visit daily to administer injection
- Mediation offered to both sons- this currently in the process of being explored.

